

AE-202

Provider Referral Packet

A complete overview of Aeternum for hospital discharge planners, case managers, and coordinated care organizations.

Aeternum Residential Treatment Home is a small, licensed residential home in Hillsboro, Oregon, supporting adults who do well in a home-like setting with awake staff on site around the clock. This packet summarizes what we offer, who we serve, and how to refer.

At a glance

Setting	Single-family Craftsman residence in a quiet Hillsboro neighborhood
Population	Adults 18+
Household size	Small — intentionally limited to preserve individual attention
Staffing	Awake staff on site 24 hours a day, every day
Model	Trauma-informed, person-centered, recovery-oriented
Length of stay	Flexible — months to long-term, based on individual goals
Location	613 SE 32nd Ave, Hillsboro, OR 97123
Referral contact	(781) 309-8976 · myaeternumcare@gmail.com
Response time	Same business day

What we provide

- 24-hour awake residential support in a real home
- Medication management consistent with Oregon requirements
- Person-centered support planning with regular review
- Daily living skills: cooking, laundry, budgeting, transit, appointment management
- Coordination with community medical, psychiatric, and therapy providers

- Transportation to appointments and community activities
- Nutritious meals, including medical and cultural diets
- Structured and unstructured community integration
- Family engagement, care conferences, and communication
- Crisis prevention, individual safety planning, and de-escalation
- Discharge and transition planning toward greater independence

What we are not

Aeternum is not a hospital, a locked setting, a detox program, or a skilled nursing facility. We do not provide on-site psychiatric prescribing or hospital-level medical care; residents keep their own community providers and we coordinate closely with them.

- 3 We complete a person-centered assessment, in person where possible.
- 4 The individual tours the home and meets staff.
- 5 We provide a fit determination within two business days of complete information.
- 6 Funding is confirmed and the service agreement signed.
- 7 Move-in, orientation, and support plan development.

What we need from you

- Signed release of information
- Current medication list and prescriber contact
- Recent history and physical, psychiatric evaluation, or discharge summary
- Functional and safety information, including anything relevant to housemate safety
- Funding source and any authorization already in place
- Guardianship or legal documents, if applicable

Funding accepted

- Private pay
- Commercial insurance
- Oregon Health Plan and coordinated care organizations, where applicable
- County-funded placements
- Veterans programs
- State programs

Quality and compliance

- Operated in accordance with Oregon Health Authority requirements for licensed residential settings
- Staff background checks completed before hire
- CPR and first aid certified staff on every shift
- Trauma-informed care training at hire and refreshed annually
- Medication administration training with documented competency checks
- Mandatory abuse reporting training
- Documented emergency preparedness, fire drills, and infection prevention practices
- Incident review and quality improvement process

events, and include you in transition planning well before a discharge date.

Current availability — Bed availability changes weekly. Call (781) 309-8976 for current openings, or submit a Bed Availability Request to be notified when a room opens.